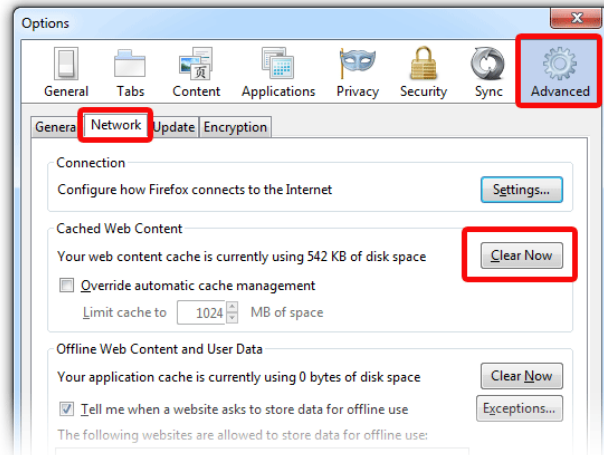


Clearing Internet Browser Cache Files

Clearing your Internet cached files within your web browser will fix many common browser issues. Please be aware this action will clear out all of your browser's remembered sites and other saved information. Follow the instructions appropriate for your Internet Browser:

Firefox

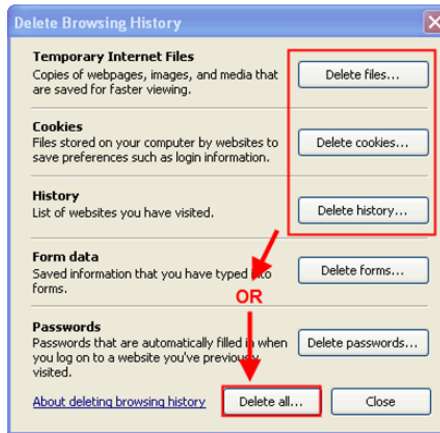
1. At the top, click either the **Firefox** button or the **Tools** menu, and then click **Options**.
2. Select the **Advanced** panel.
3. Click on the **Network** tab.
4. In the **Cached Web Content** section, click **Clear Now**.
5. Click **OK** to close the Options window.



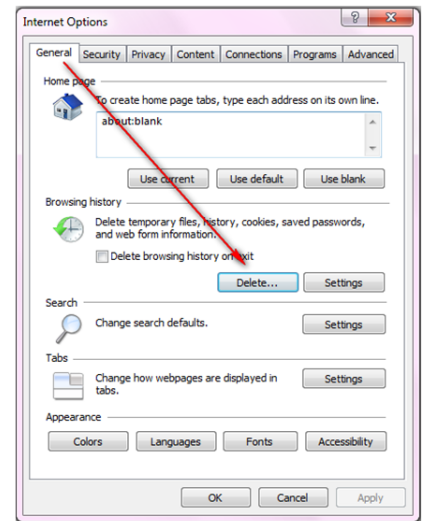
Internet Explorer (7.x or 8.x)

1. At the top, click the **Tools** menu, and then click **Internet Options**.
2. Select the **General** tab at the top.
3. Under **Browsing History**, select the **Delete** button.
4. Select the **Delete Files** button next to Temporary Internet Files.
5. Click **OK** to close the Options window.

7.x



8.x



Safari

1. At the top, click **Safari**, then **Reset Safari**.
2. At the top, click **Safari**, then **Empty Cache**.

Reset: Erases your computer's history, cache, download history, cookies, website icons, names and passwords, AutoFill information, and location services preferences, as well as search engine search terms.

Empty Cache: When you surf the Internet, Safari automatically caches web pages and images in temporary storage for easy repeat access and faster page loads. Safari clears the stored files when you choose Empty Cache from the Safari menu.

